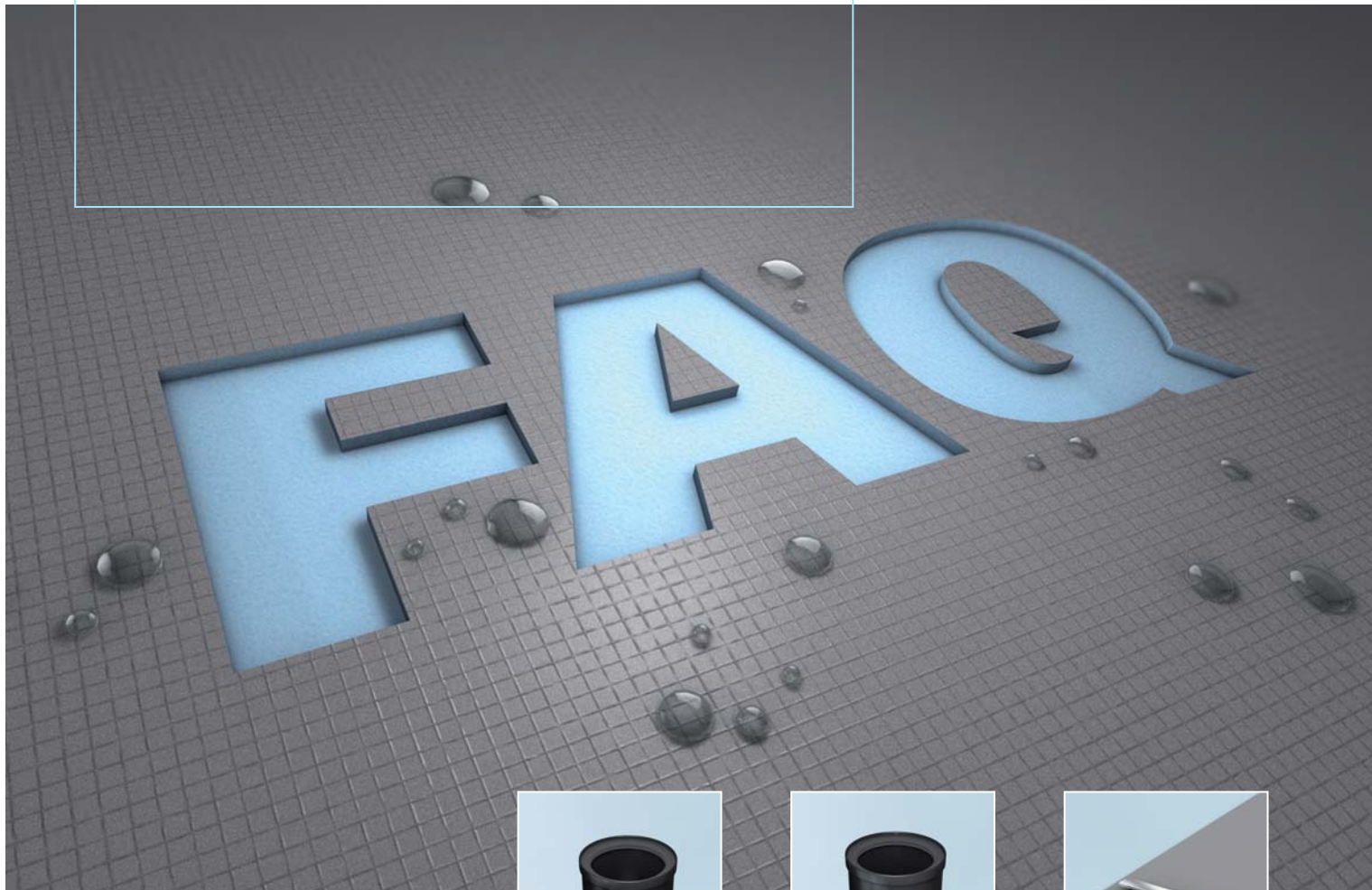
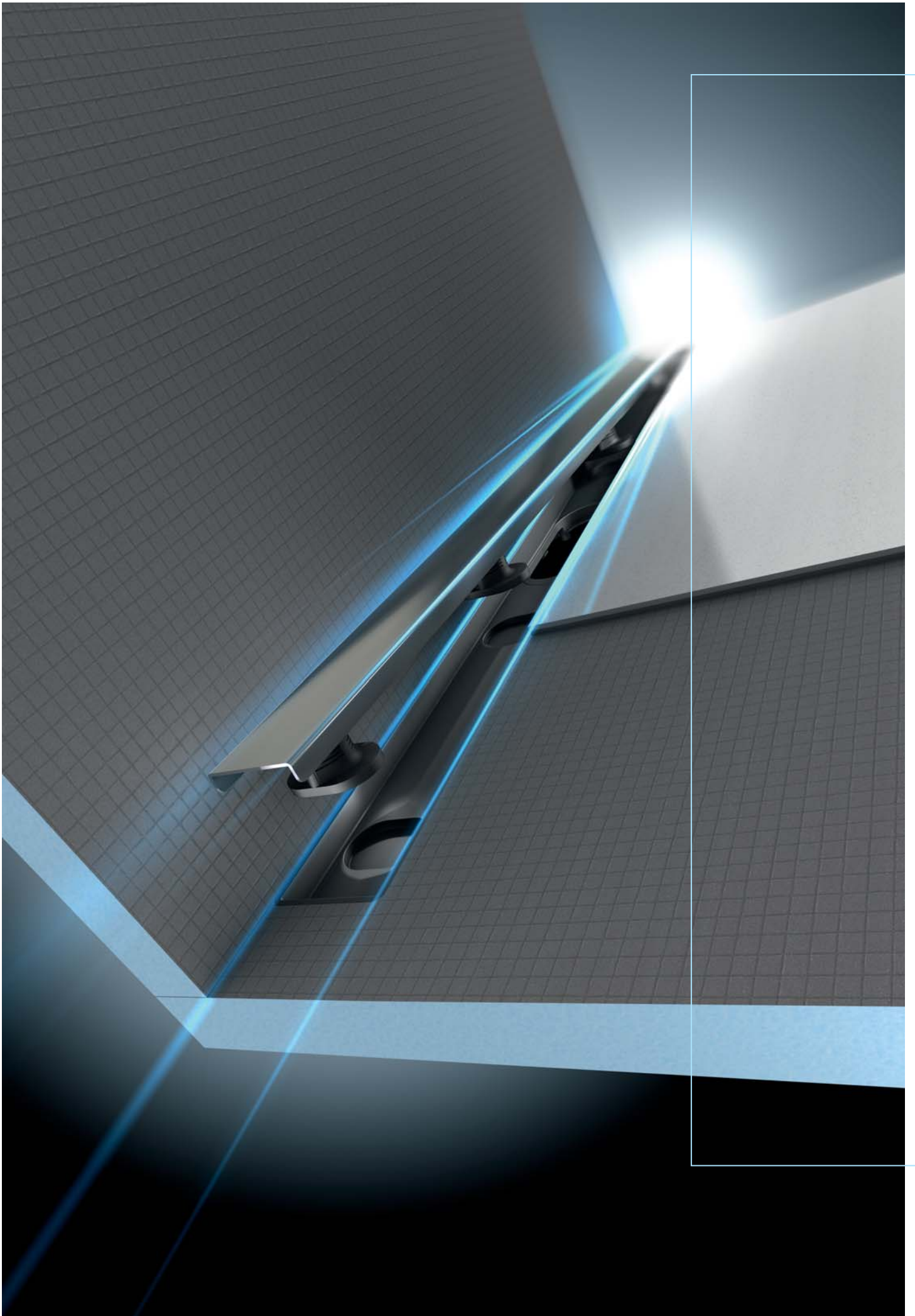


# Questions & answers

regarding the new wedi channel drains and other  
changes to wedi linear drainage for 2017





# FAQs new wedi drain technology

In this brochure, you will find the most important questions and answers for complete conversion of our range to wedi drain technology – valid from 01/01/2017 for all wedi Fundo channel drains and floor elements with linear drainage.

These changes are made in order to reduce complexity in the range, hence improve our service to our customers, partners and installers.

If you have any further questions concerning the changes described in this document, please contact either the wedi Technical Sales Manager assigned to your region or our offices and we will be happy to assist. You can find the pertinent contact details on our website at [www.wedi.eu](http://www.wedi.eu).



# What exactly is being changed?

## Floor elements

The in-house wedi channel technology, which has been used in the close-to-wall **Riolito neo** since 2015, will also be used for the **Riolito** model which is further from the wall and for **Riofino** (short central channel) from 2017. The old drain technology, easy to recognise by the brass-coloured threaded rods sitting fixed in the channel, will disappear from the range. The familiar standard measurements for the floor elements remain as they are. In order to clearly differentiate between the old and the new, however, there are new article numbers and EANs. Thus, wedi has a **uniform drain technology and appearance** from 2017, which makes a lot of things easier.

## Covers

With the complete conversion to the new wedi channel technology, there will also be just **one shared range of covers** for all linear drainage (Riolito, Riolito neo, Riofino and Plano Linea). This makes advice and the ordering process significantly easier for all involved. The retail market also benefits from this since they will need to stock fewer articles. Accordingly, the article descriptions will be kept more general (wedi channel cover), since they apply to all floor elements with the new wedi channel technology with immediate effect. Differentiation between Riolito, Riofino, Riolito neo and Plano Linea channel covers is therefore no longer necessary. For customers who have already bought/installed Riolito neo and the associated channel covers in 2015 and 2016, nothing will change. The article numbers and EANs will remain the same. The current covers for Riolito and Riofino (2016 price list) will be removed from the range since they are NOT compatible with the new wedi channels.

## Drains

We only have one **shared range of drains** for the Riolito, Riofino and Riolito neo floor elements from 2017. All drains for linear drainage – from the 2016 and earlier ranges – will be replaced by these new drains with new article and EAN numbers (exception: fire protection collar – more information on this can be found on page 5.). This conversion also greatly reduces the complexity for everyone involved, even if changes are naturally always a bit inconvenient to begin with. We ask for your understanding in this, and hope that you will soon be as convinced of the overriding benefits as we are.

### Why are we also removing the oval drains for Riolito neo from the 2017 range?

The black, oval shaped drains which were developed specially for the Fundo Riolito neo are not flexible enough with regards to the pipe direction. We have therefore now developed round drains which can be freely positioned through 360° under the channel, while at the same time keeping the closeness to the wall for the Riolito neo. As a result of this, we are withdrawing the oval models from the range.

## Possible questions regarding compatibility

Do the oval drains from the 2016 price list (which may still be in stock in the retail market in 2017) still fit the Riolito neo? Yes, they will still fit the Riolito neo.

Do the oval drains from the 2016 price list (which may still be available in the retail market in 2017) therefore also fit the new Riolito and Riofino floor elements with wedi channel technology (2017 price list)? Yes, these also fit the new Riolito and Riofino floor elements.

Do the Riolito neo floor elements (which were already in the retail market before 2017) fit the new drains which will first be available in the retail market from 2017? Yes, these floor elements fit the new round 2017 channel drains and the oval drains which we will withdraw from the range.

Do the previous Riolito / Riofino drains from the 2016 price list fit the new Riolito, Riolito neo and Riofino floor elements from the 2017 price list? No, these are not compatible with the new wedi channel technology.

Do the previous Riolito / Riofino channel covers from the 2016 price list fit the new Riolito/Riofino/Riolito neo and Plano Linea floor elements in 2017? No, these are not compatible with the new wedi channel technology.

Do the new channel drains from the 2017 price list fit the previous Riolito/Riofino floor elements from the 2016 price list which are already in the retail market? No, since these floor elements are still fitted with the old channel technology.

Do the new channel drains from the 2017 price list fit the Riolito neo floor elements from the 2016 price list which are already in the retail market? Yes, these products are compatible with one another.

Is anything changing with the installation height (floor element + drain)? Yes, the following changes apply for Mini Max:

System heights [minimum installation height] with Mini Max channel drain DN 40	Riolito / Riofino / Riolito neo 2017	Riolito / Riofino / Riolito neo 2016
measured from the bottom edge of the drain bowl	99 mm	97 mm
measured from the bottom edge of the pipe socket	104 mm	104 mm

## Compatibility matrix

Drains	Fundo Riolito (old channel)	Fundo Riofino (old channel)	Fundo Riolito (new channel)	Fundo Riofino (new channel)	Fundo Riolito neo (new channel)	Fundo Plano Linea (new channel)
wedi drains Riolito/ Riofino, round, with collar (2016)	✓	✓	✗	✗	✗	✗
wedi drains Riolito neo, oval (2016)	✗	✗	✓	✓	✓	✗
wedi channel drains, round, without collar (from 2017)	✗	✗	✓	✓	✓	✗

Covers	Fundo Riolito (old channel)	Fundo Riofino (old channel)	Fundo Riolito (new channel)	Fundo Riofino (new channel)	Fundo Riolito neo (new channel)	Fundo Plano Linea (new channel)
Channel covers Riolito/Riofino (2016)	✓	✓	✗	✗	✗	✗
Channel covers Riolito neo (2016)	✗	✗	✓	✓	✓	✓
Channel covers (ab 2017)	✗	✗	✓	✓	✓	✓

✓ = compatible      ✗ = not compatible

The new wedi channels are characterised in a way that the adjustable feet of the channel covers do not sit firmly in the channel but on the top of it instead. The previous model, in contrast, had fixed threaded pins (made from brass) in the channel.

## 2017 channel drains – visible changes

### Why is there no longer a ball joint in the 2017 horizontal channel drain?

The connection piece already has a preformed gradient of 1.5 % and the drain bowl can be conveniently freely positioned through 360°. Optimal connection convenience is thus ensured.

### Why do the drains no longer have a wraparound edge?

The broad edge would interfere with the close-to-wall model of the Riolito neo and would no longer have any additional benefits for the wedi system.

### Why does the lip seal now sit directly in the drain housing?

It offers convenient installation and, in the new model, matches the tried and tested principle of a plug-in sleeve seal in domestic piping construction better (the connecting piece is pushed into the seal, not the seal into the connection piece).

## Drainage capacity for the new drains

The drainage capacities for the new wedi drains are identical to those of the various predecessor models.

Description	Absorption capacity	Order no.
Fundo channel drain, vertical, DN 50	1,1 Litre/Second	07-75-00/002
Fundo channel drain, horizontal, DN 50	1,12 Litre/Second	07-75-00/001
Fundo channel drain Mini Max, DN 40, extra flat	0,5 Litre/Second	07-75-00/003

## Delivery capabilities

[Can customers continue to order Riolito and Riofino elements with the old channel technology \(2016 price list\) and the corresponding drains and channel covers?](#) Please talk to our sales advisors about your order request. As long as the product is available, we will be happy to fulfil your request while stock lasts.

[From when can the new Riolito and Riofino elements with wedi channel technology be ordered?](#) From now on.

[Until when can customers still order the oval Riolito neo drains \(2016 price list\)?](#) These can still be ordered while stock lasts.

## Complaints – what should be done?

We will of course look at each case individually to see what can be done to satisfy all parties involved.

## Availability guarantee

All parts which are replaceable after installation can be bought later from us. We will of course comply with all legal obligations here.



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